

FINELITE

Better Lighting For A Better Workplace

Terms and Conditions

FREIGHT POLICY

Orders over 200 linear feet will have freight charges paid by Finelite.
Orders less than 200 linear feet customer will pay freight (Finelite will prepay and bill charges).
PLS orders over \$2000 will have freight charges paid by Finelite
PLS orders less than \$2000 customer will pay freight (prepay and bill charges)
All products are shipped FOB factory – Union City, California.

WARRANTY

1. The phrase “Per Plans and Specifications” is not acceptable to Finelite. Finelite builds fixtures per approved drawings. Review all fixture type and row information carefully.
2. Terms are full payment prior to shipment unless credit has been pre-approved. Contact Finelite for a complete list of Finelite Terms and Conditions.
3. Product is FOB Finelite’s factory. Factory damage claims are the responsibility of the customer.
4. Ballasts, lamps, control systems and battery back-up systems are warranted by their manufacturers. Contact them directly to determine the proper method of repair or replacement.
5. Finelite guarantees material and workmanship for a period of 5 years from the date of shipment. Any implied warranty for fitness for any particular use is expressly disclaimed. Finelite will limit its actions to furnishing new parts, free of charge, in exchange for parts proven to be defective and does not include any other costs of removal, installation, or other project charges.
6. Finelite shall not be liable for any costs associated with job schedules due to missed delivery commitments or fulfillment or performances of this contract.

SINGLE SOURCE WARRANTY FOR ICLS

In addition to the Finelite Fixture warranty, we will provide a single source warranty on all ICLS electronic and interconnection components for a period of 5 years. Finelite will coordinate repairs and directly pass through to the unique part manufacturers as required. Lamps will be covered with a 2-year pass through warranty to the manufacturer.

PLS WARRANTY AND RETURN INFORMATION

Finelite, Inc. warranties all Personal Lighting System components to be free from defects in materials and workmanship for a period of 3 years. Contact Finelite Inside Sales for return information if you have a warranty claim.